

Front Cover:

(Logo:)

Courtesy, Care & Expertise

First Fold

Tom Smith Facilities: A new name in property facilities from a tried and trusted services company.

Whether it's dealing with an emergency call-out, making a regular maintenance visit or offering an on-going maintenance and repair service, the new name in property facilities is **Tom Smith**.

Established for over 30 years and well known throughout the property market, **Tom Smith** now offer a full facilities service to private and commercial landlords, local authorities, educational establishments, schools, housing associations and commercial or industrial property owners of all kinds.

Always on call, always professional & courteous, and dedicated to understanding your needs - now is the time to make **Tom Smith** your first choice for facilities and maintenance.

mf

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The Other Writer
Email: writer@otherwriter.com
Web Site: www.otherwriter.com
Tel: 01252 821 168

Second Fold (top panel)

Every day our fully trained teams deal with a whole range of call-outs, emergencies, general property tasks and all kinds of problems. That's why you'll find any **Tom Smith** maintenance team knowledgeable, caring and courteous - and always available - 24 hours a day, *every day*, 365 days of the year!

As true professionals we comply to all appropriate regulations and safety recommendations and we thoroughly educate our teams to the most rigorous industry standards. We are members of CORGI, NICEIC and the HVCA, so you can rely on our service and have complete confidence in our work...

Our aim is to ensure your satisfaction and your peace of mind!

mf

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(Lower panel)

Because you want to know what's happening to your property we'll keep you involved and in touch. We've developed a bespoke computer system that includes essential features such as:

*Call Logging *Dispatching * Job Scheduling * Call Monitoring and routing *Priority Management Reporting * Historical data and Live Reporting*

You can even link into our system straight from your office, to receive full historical data and statistics on all calls, responses, tasks and action taken.

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Back Cover

For full information, quotations and advice
Please call our customer care team on
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Or log onto our web site
www.tsmith.com

***Tom Smith Property Facilities -
Because we really care for your property!***

(LOGO)

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